

Appendix B to the report - Cabinet Member – Health and Wellbeing – update report – To Follow

8. Work Programme Key Decision Forward Plan

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110)

Report of the Chief Legal and Democratic Officer.

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Main Provider Performance March 2022

The following slides present performance against key strategic, NHS constitution, quality and safety indicators for the main providers the two CCGs commission from.

Time periods vary for the indicators presented, and are indicated in the tables.

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Staying **local & together**
together with you

Agenda Item 5

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Agenda Item 6

Action, progress and Covid-19 update

Healthy life expectancy is a measure of good health and wellbeing in the population. As a borough-wide indicator, HLE is less good at revealing the differences in healthy lifespan from place to place and person to person. Several recent developments have helped to highlight health inequality as a top priority for action in Sefton:

- Sefton's latest Public Health Annual Report, takes an in-depth look at the effects of the pandemic
- Sefton is developing a new child poverty strategy
- Work is ongoing through the Integrated Care Partnership and Cheshire and Merseyside Integrated Care System to develop system-wide action on Marmot indicators of health inequality across the life-course and on priority areas of obesity, mental health and community resourcefulness

5. Recommendations

Cabinet Member for Health and Wellbeing is recommended to,

- 1) Note and comment on the report

Margaret Jones, Director of Public Health
Helen Armitage, Consultant in Public Health,
Claire Brewer, Senior Public Health Analyst

alongside the direction of travel arrows and recognise that a change in rank is also a reflection of the amount and direction of change in the figures for other Local Authority areas.

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Agenda Item 8

8.2 *The Committee is requested to note recent activities undertaken by Healthwatch Sefton.*

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CONSTITUTION

Chapter 6 Overview and Scrutiny Committees

SCRUTINY COMMITTEES

ADULT SOCIAL CARE AND HEALTH MEMBERSHIP

10 Councillors

TERMS OF REFERENCE

To fulfil all the functions of an Overview and Scrutiny Committee as they relate to Adult Social Care and the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 to review and make recommendations for improvement in relation to the following functions:

- Public Health
- Leisure
- Welfare Reform
- Integrated Wellness Service
- Parks and green spaces (including Allotments, Golf Courses, Trees and Sports Pitches, play areas and skate parks)
- Day care
- Home care
- Residential care
- Respite care
- Carers
- Quality
- Safeguarding
- Assessments
- Direct Payments

Chapter 6 Overview and Scrutiny Committees

- To formally respond to consultations by relevant NHS bodies and relevant service health providers on substantial reconfiguration proposals.

Agenda Item 8

APPENDIX C

continuing to provide access to services via digital platforms. We are also working closely with our TECs Team to explore digital solutions and technology enabled care that will increase independence making individuals more resilient whilst improving outcomes, and an example of this has been the pilot of the Brain in Hand App.

A detailed report will be presented at September's meeting with regards to the progression of all findings and recommendations made by Overview & Scrutiny.

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People's voice at the heart of governance

- Understanding the difference between general involvement and people being part of governance arrangements
- Considering the value of having people being involved
- Identify the support available to enable meaningful involvement:
 - Having an induction plan
 - Having a mentor
 - Paying for expenses
 - Time to digest agenda packs
- Ask charities and people with lived experience to chair/co-chair



Turning listening into action

- People's experiences should be equally weighted with the quantitative datasets
- Understanding and categorising the insight
- Using the insight to help inform an action plan
- Commissioning plans should be written after talking to people
- Demonstrate that we are listening and responding to people (feedback loop)
- Continual process of engagement and dialogue
- Let people know where we can't act and why

How do we embed this in Sefton Partnership - considerations?

- **Baseline** - How willing, ready, and able to share power of decision-making? - do leaders want to embed co-production in the ICP?
- Having some **local indicators** so we can measure progress against the national guidance/local ICB Engagement Strategy
- Explore how the **Healthwatch Integration Index** can support
- **Recruitment** - Appoint leaders/staff who have the set of values - understand the power of listening and acting
- People with lived experience **train and mentor system leaders** (Leadership Dev. programme) - National Voices
- It's everyone's business:
- **-Develop workforce skills** to take part in conversations - Staff trained in listening (Wigan Council)
- **-Aligning with the Values and behaviours and Outcomes Framework** of the Partnership
- Consider investing in the Community Champions programme

Resources

Conference presentations: day two. Turning Listening into action

Healthwatch Tower Hamlets. North East London Health & Care Partnership. [Turning listening into action.](#)

National Voices. [Improving quality & care: the vital role of peoples voices.](#)

Kidney Care UK. Dialysis transport – [‘we are people, not items to be delivered’](#)

Care Quality Commission. [CQC regulation – driven by people’s needs and experiences of care.](#)

Conference presentations: day three. Integrated listening and integrated care

West Yorkshire Health & Care Partnership. [Long term conditions and personalisation function](#)

NHSEI. [How can ICSs tailor their services to users’ needs.](#)

Picker. [Measuring & understanding integrated care experiences.](#)